

# **MISSOURI CHILD SUPPORT ENFORCEMENT ASSOCIATION**

## **“SUPPORT REPORTER”**

APRIL 2011

### **PRESIDENT’S CORNER**

Written by: **Jackie Bollinger**  
**2011 MCSEA PRESIDENT**

I want to THANK everyone who attended conference this past year. Conference again was a great turn-out. I am really excited about the 2011 conference. We have new Region Board Directors who are ready to get going on the 2011 conference. I hope to see new and more people attend conference this year.



As always, I would like to encourage members to become more active and also increase membership. I would like for all current members to help me by encouraging your co-workers to join our organization and become an active participant within MCSEA. It is going to take us all to keep MCSEA up and running.

On another note: your Region Directors are preparing to get their Town Halls scheduled. Please try to attend the Town Halls. They are always FUN and FULL of new information. I want to remind you that at conference this year, the Odd Regions are up for election. So if you are ready to become your next Region Director, get ready for conference because that’s where the voting will take place. It’s fun to be on the board. You meet other region members from different cities.

Hope to see everyone at conference this year.

# A few words from your 2011 President-Elect

Written by Cheryl Nunamaker

As I look ahead, I find myself both nervous and excited about the upcoming year. I am excited to be the President-Elect of this great organization and the conference chair of the 2011 MCSEA Professional Conference. I'm nervous about the current economic conditions that face all of us and hope that we are able to put on a successful conference in spite of it.

But before there is Conference, there will be Town Halls! The Region Directors have started planning their Town Halls. I encourage you to attend. They are informative and a lot of fun and you never know. You just might win a free registration to this year's Conference! Be on the look-out for more information from your Region Director regarding your region's Town Hall.



If you aren't already a member of MCSEA, please consider joining. MCSEA provides an excellent opportunity to network with your fellow child support professionals throughout the state. So much can be learned by attending your region's Town Hall and MCSEA's annual Professional Conference.

Mark your calendars! Conference will be September 14-16, 2011 at the Howard Johnson's in Columbia, Missouri.

Several of you have requested a shorter conference, so we're going to give it a try and see how well it works out. This will lessen the length of time that attendees are away from the office and should lessen the backlog that is created as a result of attending conference. We will also make the move to a smaller hotel. MCSEA feels the need to be conscious of everyone's tightening budgets. This move will lower the cost of Conference for both attendees' and the organization. We have several other ideas in the works, but these are a couple of the biggies.

I'm looking forward to a great year. I hope to see all of you in September!

## A WORD FROM THE SECRETARY

Written By: Elaine Miller



Congratulate yourselves! Despite the struggling economy, we are : outstanding job establishing and enforcing child support orders. That's why the theme to this year's conference is "Hats Off To Us!"

The 2011 Conference will be three days which means we are packing every second with educational sessions and networking opportunities! Plan to join us for the full three days.

# REGION NEWS

## **REGION ONE:**

Yes...I'm back for another year as Region 1 Director. Since most of you know me by now, I will only state that this organization has been a great way to meet with other like minded individuals in the pursuit of helping the neediest persons in our state, namely the kids.

As Region 1 Director I will again try to make your conference experience enjoyable and thought provoking. I encourage all of you to ask questions during sessions, meet the speakers and other people that struggle to do the same tasks that you do. I have found that networking at conference can lead to great working relationships with other offices.



Remember that the training here can advance your knowledge and perhaps provide the means necessary to complete difficult tasks that we all experience in our home offices.

I would also encourage everyone to attend Regional Town Hall meetings. Any ideas for topics for Region 1 members would be appreciated.

With that being said, I encourage you all to attend this year's event in Columbia, MO September 14-16.

Rodney Newman has been working for the Circuit Attorney's Office-Child Support Unit in the City of St Louis since 2004.

(Region One covers St. Louis City)

## **REGION TWO:**

Hi, my name is Fay Davis. I am the new MCSEA Region II director. I have worked as a specialist in the Caruthersville CSE office for the last 14 years and was recently promoted to Supervisor over Category 3 (Intergovernmental) and Intake. I have been a member of MCSEA for most of those 14 years and have attended several conferences, and look forward to many more. I have been married to my husband, Gary, for 24 years and we have two children, Matthew 23 and Kattie 13. I will be planning the Region II town hall meeting soon, so if you have any ideas or would like to help, please contact me at [Faydreia.Davis@dss.mo.gov](mailto:Faydreia.Davis@dss.mo.gov) or call me at 573-333-0040 Ext 256. Thank you.

(Region Two covers Bollinger, Butler, Cape Girardeau, Dunklin, Mississippi, New Madrid, Pemiscot, Scott, Stoddard, and Wayne Counties)

## **REGION THREE:**

Greetings to all from Region III! My name is Sarah Kruse and I am the MCSEA Region III Director. I am an assistant prosecuting attorney in St. Charles County, Missouri. I've been here for almost seven years and I have been the supervisor since October of 2006.

This year's conference theme is "Hats off to Us!" and will feature some of your favorite sessions as well as some new ones to keep everyone up to date on the latest child support trends from around the state. This year's conference will be shorter than in years past, but will include as much information and as many CLE credits!



Please feel free to contact me with any ideas or suggestions regarding our Region III town hall meeting this summer or any other area in which I might be able to assist the child support workers in Region III and beyond. My email address is [Sarah.E.Kruse@dss.mo.gov](mailto:Sarah.E.Kruse@dss.mo.gov) and I can be reached by phone at 636-949-7365.

(Region III consists of St. Louis, St. Charles, Warren, Lincoln, and Pike Counties)

## **REGION FOUR:**

There is currently a vacancy for Director of Region Four so if you work in Adair, Clark, Knox, Lewis, Linn, Macon, Marion, Putnam, Schuyler, Scotland, Shelby and Sullivan Counties and are interested in becoming the director, please contact President Jackie Bollinger at [Jackie.C.Bollinger@dss.mo.gov](mailto:Jackie.C.Bollinger@dss.mo.gov).

## **REGION FIVE:**

Greetings from Region V. It's Town Hall season again and plans for our Town Hall Meeting are in the works! We will have a joint Town Hall with Region X in Jefferson City on May 24<sup>th</sup> at the Coca Cola Building on Washington Street. I'll send something out to each of you in my region when I have more details. We are also planning for a great MCSEA conference this fall. It will be in Columbia again this year, so I hope many of you can come. I hope to see each of you at our Town Hall in May and at conference in September. Have a great Spring!

(Region V includes Camden, Cole, Gasconade, Maries, Miller, Moniteau, Morgan, Osage, Crawford, Laclede, Phelps, and Pulaski Counties.)

## **REGION SIX:**

Welcome to spring, everyone. I hope this newsletter finds you full of hope and renewed spirit!

2011 is hopping right along. Soon it will be time for town halls. Then conference will be here before you know it. We have a new venue for conference this year as well as some changes in our format. Please know that your MCSEA Board works very hard to put on a conference that is informative as well as entertaining. I hope to see many of my colleagues this year.



Speaking of town halls, I will be planning Region 6's town hall for sometime in June. We have had town halls in Springfield, Carthage, and Mt. Vernon. If you have a site that you would like for me to consider, please feel free to email me with the information and I will take a look at it. My email is [Jeanne.M.Hurrell@dss.mo.gov](mailto:Jeanne.M.Hurrell@dss.mo.gov) I welcome all input.

(Region Six covers Barry, Barton, Cedar, Christian, Dade, Dallas, Greene, Hickory, Jasper, Lawrence, McDonald, Newton, Polk, Stone, Taney, Vernon, and Webster Counties)

## **REGION SEVEN:**

Happy Spring Region VII !!! First, let me introduce myself. I am Kelly Marshall, a legal secretary from the Jackson County PA's Office. I have been with the PA's office four years this summer. I am the mother of three children. The two younger ones keep me running and my oldest (20 years old next month) just keeps me wondering.

Plans are currently underway for our Town Hall this summer and things are coming together nicely. I'm excited and can't wait to see everyone! Please contact me at [KMarshall@jacksongov.org](mailto:KMarshall@jacksongov.org) with any questions or suggestions you might have for a Town Hall or for conference 2011.

(Region Seven covers Clay, Jackson, and Platte Counties)

## **REGION EIGHT:**

There is currently a vacancy for Director of Region Eight so if you work in Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Livingston, Mercer, Nodaway, and Worth Counties and are interested in becoming the director, please contact President Jackie Bollinger at [Jackie.C.Bollinger@dss.mo.gov](mailto:Jackie.C.Bollinger@dss.mo.gov).

## **REGION NINE:**

Connie Morris of the Hillsboro FSD office is the Region IX Director. Please contact Connie at [Constance.L.Morris@dss.mo.gov](mailto:Constance.L.Morris@dss.mo.gov) with any questions or suggestions you might have for a Town Hall or for conference 2011.

(Region Nine covers Franklin, Iron, Jefferson, Madison, Perry, St. Francois, Ste. Genevieve, and Washington Counties)

## **REGION TEN:**

Greetings from Region X! It looks as though spring has finally arrived and I couldn't be happier. This means summer is sure to follow; ball games, BBQ's, and swinging on the front porch with some lemonade. This also means your MCSEA board members are hard at work planning for Conference in September. We hope to provide staff with an opportunity for learning and networking with fellow child support professionals. If you have any suggestions or special requests for training let me know and the Board will see what it can do!

I want to take this opportunity to remind members to speak to others in your office about MCSEA and encourage your fellow staff members to attend town halls and conference. This year we are making every effort to make conference an affordable as well as enjoyable experience. I hope you will visit the web site regularly for updated information and can plan to join us this fall.



This year Region X will once again team up with Region V for town hall. Melissa Miller and I are planning to host the one day training event May 24th at the Coke Building located in Jefferson City. Information regarding training topics, guest speakers, and cost are forthcoming, stay tuned for your invitation to join us!

Thanks for allowing me to represent you on the MCSEA board and please feel free to contact me at any time with questions or suggestions.

(Region Ten covers Audrain, Boone, Callaway, Chariton, Cooper, Howard, Monroe, Ralls, Randolph, and Montgomery Counties)

## **REGION ELEVEN:**

The Director position for Region XI is currently vacant. If anyone working in Bates, Benton, Carroll, Cass, Henry, Johnson, Lafayette, Pettis, Ray, Saline, or St. Clair Counties is interested in becoming the Region XI Director, please contact President Jackie Bollinger at [Jackie.C.Bollinger@dss.mo.gov](mailto:Jackie.C.Bollinger@dss.mo.gov).

## **REGION TWELVE:**

Hello to one and all from West Plains (Howell County). My name is Carl Spivey and I am the new MCSEA Region XII director. I work as a Locate Specialist with FSD and have worked for the State of Missouri for five years. I spent two years as an Eligibility Specialist before coming to Child Support Enforcement.



MCSEA conference is a great way to network and gain information that would be helpful in your job no matter your position. I hope to see a lot of Region XII members at Conference in September.

I welcome any questions or suggestions you may have pertaining to MCSEA conference this year or about the town hall meeting to be scheduled for late spring or early summer. (Topics or ideas are welcome).

I can be contacted at [Carl.F.Spivey@dss.mo.gov](mailto:Carl.F.Spivey@dss.mo.gov) or at 417-257-2312 ext. 243.

(Region Twelve covers Carter, Dent, Douglas, Howell, Oregon, Ozark, Reynolds, Ripley, Shannon, Texas, and Wright Counties)

# MCSEA 2011 MEMBERSHIP FORM

Name \_\_\_\_\_

Office / Agency \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Zip \_\_\_\_\_

County \_\_\_\_\_

- Enclosed is \$10.00 for payment of my 2011 MCSEA  
Membership Dues.

I understand this membership will expire on December 31, 2011.

**Mail this complete form and check made payable to MCSEA, to:**

*MCSEA*  
**C/o Donald Stream, Treasurer  
PO BOX 240151  
Ballwin, MO 63024-0151**