



MCSEA REPORTER

Also online at www.mcsea.info

Conference 2010 Edition

Missouri Child Support Enforcement Association
July 2010

Welcome To "Wide World of MCSEA"

By Jackie Bollinger, President-Elect & Conference Chair

Hello everyone. Please come and enjoy our 2010 MCSEA Annual Professional Development Training Conference, September 14th - 17th, 2010, at the Holiday Inn Select – Executive Center in Columbia, Missouri.

We'll take you back to your days of childhood as the theme this year is "Wide World of MCSEA!!" We'll train as hard as athletes with a full schedule of CLE sessions* on timely topics and management training rule sessions. No matter what team you are on, we have something to offer you. Come and be prepared and put on your thinking "caps". And, we have a lot of fun things lined up for conference; fun games that will knock you off your feet!

I want to encourage all of you to attend the General Session which begins at 1:00 p.m. on Tuesday, September 14th, 2010. We are thrilled to have our Directors, both Ron Levy and Alyson Campbell, as our keynote speakers. Ron is the Director of the Department of Social Services, while Alyson is the Director of the Family Support Division. You won't want to miss what they'll have to say about their visions for improving Missouri's performance in the ever challenging world of child support. At General Session you will also be introduced to your 2010 MCSEA Board of Directors, hear important announcements about the week's up-coming sessions and events, and learn more about the beneficiary for the 2010 Silent Auction. Please plan to attend!

We're changing things up a bit this year. Since General Session will begin at 1:00 p.m., we will "roll" right on in to 3 sessions which will begin at 3:30. We also will have evening activities. First off, Tuesday night, we'll be having a "GAME NIGHT". We'll have board games, trivia games and lots of other games as well. This will be the time to mingle with your friends, co-workers and also meet new people who will be attending conference as well. Wednesday night, PTC will be sponsoring a mix and mingle-type hospitality suite at Piccadilly's which is in the hotel. We'll then have one combined Awards and President's Banquet during lunch on Thursday. Also, Thursday night we'll have a D.J. with dancing.

Please look through the enclosed agenda and make your plans now to attend the MCSEA conference in September! The 2010 Board is ready to welcome you all to the "Wide World of MCSEA".

33rd Annual Professional Development Training Conference September 14 – 17, 2010

MCSEA would like to invite you to attend our 33rd Annual Training Conference this fall at Holiday Inn Executive Center in Columbia, Missouri.

Please make your lodging reservations **NO LATER THAN AUGUST 30th, 2010**, to get Holiday Inn's low conference price of \$79.00 per night, which does include tax.

You can reserve online at www.mcsea.info by clicking on "2010 Conference Registration Form" in the left column of the home page, then click on the link to the hotel, www.holidaycolumbia.com. You can also go directly to the hotel's website, or call (573) 445-8531. **Be sure to use the code "MCSEA" when making your reservation.**

To obtain directions and mileage to Holiday Inn Executive Center, please check their website.

The hotel has 2 restaurants on site. The Sports Zone is open 6:00 a.m. to 11:00 p.m. and Churchill's is open for fine dining. Check the hotel's website for further information on each restaurant.

TENTATIVE AGENDA-AT-A-GLANCE

Tuesday, September 14, 2010

Noon-5:00 pm Registration.....EXPO breezeway
1:00-2:00pm General Session.....EXPO III
2:00 – 3:00 Plenary: Ron Levy and Alyson Campbell.....EXPO III
3:00 – 3:30 Break (on own).....EXPO I & II
3:30 – 5:00 Concurrent Workshops
Workshop 1 OCSE Communicates, Connects, Etc.....EXPO III
Workshop 2 Locate.....Parliament II
Workshop 3 Northwoods Consulting PartnersParliament I
5:30 – 11:00pm Game Night..... EXPO I & II

Wednesday, September 15, 2010

8:00am-5:00pm Registration.....EXPO breezeway
8:30am-10:00am Plenary: Catherine Vannier/Kelly Martinez (CLE)...EXPO III
10:00am-10:30am Refreshment Break and Exhibitors.....EXPO I & II
10:30-Noon Concurrent Workshops
Workshop 1 IV-D Law (CLE)*EXPO III
Workshop 2 Managing Me (MTRC).....Parliament II
Workshop 3 Northwoods Consulting Partners.....Parliament I
Noon-1:30pm LunchEXPO III
1:30pm-3:00pm Concurrent Workshops
Workshop 1 PA Roundtable (CLE)*EXPO III
Workshop 2 Communication: Style Matters (MTRC).....Parliament II
Workshop 3 Navigating FamisParliament I
3:00pm-3:30pm Refreshment Break and Exhibitors.....EXPO I & II
3:30pm-5:00pm Concurrent Workshops
Workshop 1 The Hall of CSE Shame (CLE)*EXPO III
Workshop 2 Communication: Style Matters (cont'd) (MTRC).....Parliament II
Workshop 3 Little Used Enforcement RemediesParliament I
5:30pm- ??? PTC Hospitality Suite.....Piccadilly's

Thursday, September 16, 2010

8:00am-3:30pm Registration.....EXPO breezeway
8:30am-10:00am PLENARY: Teamwork and Team Building (MTRC) EXPO III
BREAKFAST Sponsored by PTC
10:00am-10:30am Break and Exhibitors.....EXPO I & II
10:30am-Noon Concurrent Workshops
Workshop 1 Judge's Bench (CLE)*.....EXPO III
Workshop 2 MRP/Missouri Re-Entry Process.....Parliament II
Workshop 3 Deferred Comp/ING.....Parliament I
Noon-1:30pm Awards Ceremony and President's Banquet.....EXPO III
1:30pm-3:00pm Concurrent Workshops
Workshop 1 Ethics for IV-D Attorneys (CLE)* (starts at 1:15).....EXPO III
Workshop 2 Paternity/VS-465.....Parliament II
Workshop 3 Dee Sanders.....Parliament I
3:00pm-3:30pm Refreshment Break and Exhibitors.....EXPO I & II
3:30pm-5:00pm Concurrent Workshops
Workshop 1 Fathering Court (CLE)*.....EXPO III
Workshop 2 Policy.....Parliament II
Workshop 3 Dee Sanders (cont'd).....Parliament I
5:30 – 8:00 Wiffle ball tournament.....EXPO III
7th Inning Stretch Hors d'oeuvres
8:00 – 12:00pm DJ/DANCE EXPO III

Friday, September 17, 2010

8:30am-10:00am Plenary: PTC (CLE)*.....EXPO III
10:00am-10:25am Refreshment Break - Overall Evaluations Due.....EXPO III
10:25am "EVALUATION" PRIZE DRAWING
MUST BE PRESENT TO WIN!!!!.....EXPO III
10:30am-Noon Plenary: Employer Non-Compliance (CLE)*.....EXPO III
Noon Conference Adjourns.

****Note:** We are applying for 16.4 hours, including 2 hours of ethics, of Continuing Legal Education credit for the 2010 program. The sessions applied for such credit are marked "CLE" but are not confirmed as of the printing of this "MCSEA Reporter." Sessions qualifying or applied for Management Training Rule Credit for FSD Supervisors are marked as "MTRC."*

IMPORTANT INFORMATION ABOUT CONFERENCE....

REGISTRATION AND COSTS

The registration cost for attending the full conference is **\$135.00**. This includes admission to all conference sessions, lunch on Wednesday, breakfast on Thursday morning, and the Awards and President's Banquet on Thursday during lunch. It also includes membership in MCSEA until the conference in 2011.

If you cannot attend the full conference, daily registration fees are as follows:

Tuesday = \$20
Wednesday = \$65
Thursday = \$65
Friday = \$20

Daily registration includes the meal(s) for that day.

Additional meal tickets are available for purchase at the registration desk. Costs are as follows:

Wednesday lunch = \$25
Thursday breakfast = \$25
Thursday lunch = \$25

The Registration Desk will be open Tuesday, September 14th, 2010, from noon until 5:00 and re-open daily at 8:00 a.m. on both Wednesday and Thursday in the Expo Center.

What to Wear?

We suggest that you wear business casual to the daily sessions. Please dress in layers or bring a sweater or jacket as rooms may vary in temperature. Dress is casual on Tuesday night for the game night, on Wednesday night at the Hospitality Suite and on Thursday night for the D.J. and dance. On Friday please wear something red in honor of our military troops or wear your MCSEA attire.

FOOD!

At the time of printing, the menu selections at this year's conference could not be confirmed. Please check back later at our website (www.mcsea.info) for an update on the included meals. If you have any special dietary needs, please include that information on your conference registration form **and** contact President Elizabeth Roe at Elizabeth-Roe@dss.mo.gov **at least two weeks prior to conference.**

**DON'T FORGET TO NOMINATE YOUR CO-WORKERS FOR AN MCSEA AWARD!!!
SEE PAGE NINE FOR MORE DETAILS. THE DEADLINE TO SUBMIT NOMINATIONS
IS AUGUST 11TH!!!!!!
ALSO DON'T FORGET TO APPLY FOR ONE OF THE TWO MCSEA SCHOLARSHIPS!!
CHECK PAGE TEN & THE WEBSITE FOR MORE DETAILS!**

HOTEL RESERVATIONS---KNOW THE CODE!

For your convenience, if you are reserving your own room at Holiday Inn Executive Center, you may access the hotel's website from www.mcsea.info by clicking on "2010 Conference Registration Form" in the left column of the home page, then click on the link to the hotel, www.holidaycolumbia.com. The reservation form that pops up is self explanatory, but you will need to enter the group code of **MCSEA** in order to get the conference rate of **\$79.00** per room, per night, which includes lodging tax. All attendees of the IV-D, IV-A, Circuit Clerk, PA and AG Offices should be state tax exempt. If you have any questions about lodging or have any problems when booking a room during the conference time period, please notify Jackie Bollinger, President-Elect, at Jackie.C.Bollinger@dss.mo.gov as soon as possible.

Also, if you are employed by the county circuit clerk or prosecuting attorney's office and your office would like to **use direct billing** for lodging, please have the **appropriate circuit or county office fill out a direct bill application by August 30th, 2010, for the rooms to be billed in order to ensure a smooth check-in for the attendees.**

With any questions or for a direct billing application, please contact the hotel directly at:

HOLIDAY INN EXECUTIVE CENTER
2200 I-70 Drive SW
Columbia, Missouri 65203
Phone: (573) 445-8531
www.holidaycolumbia.com

2010 MCSEA EXECUTIVE BOARD OF DIRECTORS

President: Elizabeth Roe
Buchanan Co PA
Elizabeth.D.Roe@dss.mo.gov

Treasurer: Donald Stream
St. Louis City FSD (32)
Donald.Stream@dss.mo.gov

President-Elect: Jackie Bollinger
FSD/Child Supp./Foster Care
Jackie.C.Bollinger@dss.mo.gov

Secretary: Cheryl Nunamaker
Jackson County PA
cnunamaker@jacksongov.org

Vice President: Sylvia Harper
St. Charles FSD
Sylvia.Harper@dss.mo.gov

Immediate Past President: Kristin Hyde
Memphis FSD
Kristin.L.Hyde@dss.mo.gov

MCSEA 2010 SILENT AUCTION BENEFICIARY

The Special Learning Center
Jefferson City, Missouri
From their website.....

Whether helping a child with cerebral palsy learn to walk or giving a child who is deaf the gift of sign language, the Special Learning Center is here to help expand the abilities of every child.

To meet the needs of the children in the program, the Special Learning Center provides comprehensive, early intervention services for children with developmental delays and disabilities. Children served in the Special Learning Center program have delays ranging from mild to severe. Children without delays also attend the Special Learning Center and serve as friends and role models to their peers.

MCSEA is proud to select The Special Learning Center as the recipient of the 2010 conference silent auction proceeds. For more information about The Special Learning Center, please visit their website at www.speciallearningcenter.com.

The Silent Auction tables will be located in the Expo Center with the refreshment breaks and vendors. Please come and check out the great items collected from around the State! The Silent Auction proceeds are used for the MCSEA scholarships first, and the remainder will be donated to the Special Learning Center. Please bring your checkbooks and plan to be generous!!

If you or anyone you know would be able to donate an item, gift card or gift basket to auction, it would be most welcome. Please contact your Region Director to arrange for pick up and to have the donor acknowledged.

2010 MCSEA REGION DIRECTORS

REGION I:	ELAINE MILLER	millere@stlouiscao.org
REGION II:	VACANT	-----
REGION III:	SARAH KRUSE	Sarah.E.Kruse@dss.mo.gov
REGION IV:	MELANIE MURPHY	Melanie.A.Murphy@dss.mo.gov
REGION V:	MELISSA MILLER	Melissa.N.Miller@dss.mo.gov
REGION VI:	JEANNE HURRELL	Jeanne.M.Hurrell@dss.mo.gov
REGION VII:	CHERYL NUNAMAKER	Cnunamaker@jacksongov.org
REGION VIII:	BOBBI COLHOUR	Bobbi.S.Colhour@dss.mo.gov
REGION IX:	CONNIE MORRIS	Constance.L.Morris@dss.mo.gov
REGION X:	DONNA JO PRATHER-RHOADS	Donna.J.Prather-Rhoads@dss.mo.gov
REGION XI:	VACANT	-----
REGION XII:	TARA RILEY	Tara.Riley@dss.mo.gov

MCSEA OPPORTUNITIES---HELP WANTED!

Elections for MCSEA Board positions are held each year at conference. In 2010, there are two executive positions up for election: President-Elect and Secretary. Region Directors for the even-numbered Regions are also up for election: II, IV, VI, VIII, X and XII. The entire membership will vote on the executive positions, and members in the even-numbered regions will vote for their region's candidates only. The counties comprising the even-numbered regions are as follows:

Region II Bollinger, Butler, Cape Girardeau, Dunklin, Mississippi, New Madrid, Pemiscot, Scott, Stoddard, Wayne

Region IV Adair, Clark, Knox, Lewis, Linn, Macon, Marion, Putnam, Schuyler, Scotland, Shelby, Sullivan

Region VI Barry, Barton, Cedar, Christian, Dade, Dallas, Greene, Hickory, Jasper, Lawrence, McDonald, Newton, Polk, Stone, Taney, Vernon, Webster

Region VIII Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Livingston, Mercer, Nodaway, Worth

Region X Audrain, Boone, Callaway, Chariton, Cooper, Howard, Monroe, Ralls, Randolph, Montgomery

Region XII Carter, Dent, Douglas, Howell, Oregon, Ozark, Reynolds, Ripley, Shannon, Texas, Wright

QUALIFICATIONS ARE FOUND IN THE BY-LAWS AND CONSTITUTION AND INCLUDE:

Any voting member in good standing may nominate a person for any elected office within the MCSEA. Nominations for elected offices shall be made in writing to either the Immediate Past President or the Nominations and Election Committee no later than 15 days prior to the annual conference in the year immediately preceding the commencement of the nominated officer's term, which shall be January 1 of each year. Any nominated person must be a voting member in good standing or become a voting member prior to accepting the nomination, which shall not be later than 15 days prior to the annual conference.

The President Elect must have previously served on the Board of Directors.

Region Directors must work in a county within the region for which they are elected; Directors may be elected to consecutive terms.

***NOMINATIONS MUST BE MADE IN WRITING TO:**

Kristin Hyde
Memphis FSD
#1 Child Support Lane
P. O. Box 249
Memphis, MO 63555-0249
Kristin.Hyde@dss.mo.gov

*Please mark nominations "personal & confidential."

Nominations must be received no later than August 11th, 2010.

Please visit www.mcsea.info to find the Constitution and By-Laws for more information on the duties of each position. Winners will be announced during lunch on Thursday, September 16, 2010.

Missouri Child Support Enforcement Association Awards Program

Nomination Information – Deadline August 11, 2010

Now is the time to nominate that individual who never gets recognized for their hard work and dedication. We all know many people who go above and beyond their normal daily tasks to do an outstanding job. Show your appreciation by nominating them for one of the MCSEA awards listed below.

Awards are presented in the following categories:

1. **Honorary Life Member:** This award recognizes an MCSEA member who has provided outstanding and dedicated service to the association for a period of not less than 5 years (Optional Award).
2. **Rookie of the Year:** This award recognizes an individual who, at the time of nomination, has been employed with FSD, a circuit clerk's office, or a prosecuting attorney's office for less than 2 years and has shown by his/her dedication that (s)he is committed to Missouri's child support enforcement program.
3. **MCSEA Horizon Award:** This award recognizes an individual who uses their tenure to expand their dedication to the support of children, families and MCSEA. This can be someone who expands his or her interests and involvement outside the office, with the same dedication seen within the office. This individual could also be someone who takes on additional duties to help the child support program prosper.
4. **MCSEA Mentor Award:** This award recognizes an individual who uses their knowledge and abilities to expand the same in others.
5. **MCSEA Child Support Enforcement Advocate Award:** This award recognizes advocacy at any level, in any office, organization, vendor, etc.

All nominations should be forwarded to: **Kristin Hyde, MCSEA Immediate Past President, Memphis FSD, #1 Child Support Lane, P. O. Box 249, Memphis, MO 63555-0249, or email the nomination to Kristin.Hyde@dss.mo.gov.**

All nominations must be postmarked or emailed by August 11th, 2010.

2010 MCSEA Awards Nomination Form

Please complete all requested information and limit your response to one typewritten page. Only one nomination can be submitted on each form. Please make copies as needed.

Award Category:

- Honorary Life Member
 Rookie of the Year
 MCSEA Horizon Award
 MCSEA Mentor Award
 MCSEA Child Support Enforcement Advocate Award

Nominee Information

Name of Nominee: _____ Work Title of Nominee: _____

Agency/Organization Name: _____ Address: _____

Name of Nominator: _____ Work Title of Nominator: _____

Agency/Organization Name: _____ Address: _____

1. Please describe the business relationship you, as the nominator, have with the nominee. (Example: Nominator is a team member of the nominee.)
2. Please describe how the nominee benefits the people he/she serves (co-workers and clients).
3. Describe the amount of initiative and extra effort the nominee puts into his/her position.

Take this time to nominate that deserving individual and show them how much his/her hard work is appreciated.

2010 MCSEA SCHOLARSHIP APPLICATIONS

MCSEA awards two scholarships annually at the conference. One is awarded to a current MCSEA member. The other is awarded to the relative of an MCSEA member, as defined by a child, spouse, niece or nephew of a current MCSEA member. Each scholarship is a one-time award of \$250.00 paid to the institution of the recipient's choice.

Please submit your application to: **Kristin Hyde, MCSEA Immediate Past President, Memphis FSD, #1 Child Support Lane, P. O. Box 249, Memphis, MO 63555-0249.** The application should be titled "Scholarship Application." **Your application must be received by AUGUST 11th, 2010.**

Application(s) must include responses to each of the following criteria:

MCSEA MEMBER (any current member of MCSEA at time of application)

Please read the instructions carefully and provide the information as requested.

1. Submit a brief description of your past and present employment history, education and honors. Write about any additional experience you may have that involves the child support profession.
2. On a separate sheet, please write a paragraph about each of the following:
 - Describe your experiences working in the child support field;
 - Describe why you are furthering your education;
 - How your degree will support your future plans;
 - Why you have chosen this particular career path; and
 - Describe why you became an MCSEA member.
3. On another sheet, write a 1-2 page essay on the following thoughts: ***"How in today's economy does a family or student plan for the cost of college with the government cuts to financial aid, student loans, and scholarships?"***

MCSEA MEMBER'S RELATIVE (child, spouse, niece/nephew of any current member of MCSEA at the time of application)

Please read the instructions carefully and provide the information requested.

1. Please state the MCSEA member that you are related to, and what relation are you to him/her.
2. Submit a brief description of your past and present employment history, education and honors. Write about any additional experience you may have that has had an impact on the life of a child or children.
3. On a separate sheet, please write a paragraph about each of the following:
 - Describe why you are furthering your education;
 - How your degree will support your future plans; and
 - Why you have chosen this particular path.
4. On another sheet, write a 1-2 page essay on the following thoughts: ***"How in today's economy does a family or student plan for the cost of college with the government cuts to financial aid, student loans, and scholarships?"***

THANK YOU FOR YOUR TIME AND APPLICATION.

The Winners will be announced Thursday at the President's Banquet and Awards Ceremony.